The Goal of Putting Prisoners Back into Society

The Radical Humaneness of Norway's Halden Prison

The goal of the Norwegian penal system is to get inmates out of it.

By JESSICA BENKO -- MARCH 26, 2015 -- NY Times (http://www.nytimes.com/2015/03/29/magazine/the-radical-humaneness-of-norways-halden-prison.html?_r=0)

Like everything else in Norway, the two-hour drive southeast from Oslo seemed impossibly civilized. The highways were perfectly maintained and painted, the signs clear and informative and the speed-monitoring cameras primly intolerant. My destination was the town of Halden, which is on the border with Sweden, straddling a narrow fjord guarded by a 17th-century fortress. I drove down winding roads flanked in midsummer by rich green fields of young barley and dense yellow carpets of rapeseed plants in full flower. Cows clustered in wood-fenced pastures next to neat farmsteads in shades of rust and ocher. On the outskirts of town, across from a road parting dark pine forest, the turnoff to Norway's newest prison was marked by a modest sign that read, simply, HALDEN FENGSEL. There were no signs warning against picking up hitchhikers, no visible fences. Only the 25-foot-tall floodlights rising along the edges hinted that something other than grazing cows lay ahead.

Smooth, featureless concrete rose on the horizon like the wall of a dam as I approached; nearly four times as tall as a man, it snaked along the crests of the hills, its top curled toward me as if under pressure. This was the outer wall of Halden Fengsel, which is often called the world's most humane maximum-security prison. I walked up the quiet driveway to the entrance and presented myself to a camera at the main door. There were no coils of razor wire in sight, no lethal electric fences, no towers manned by snipers — nothing violent, threatening or dangerous. And yet no prisoner has ever tried to escape. I rang the intercom, the lock disengaged with a click and I stepped inside.

To anyone familiar with the American correctional system, Halden seems alien. Its modern, cheerful and well-appointed facilities, the relative freedom of movement it offers, its quiet and peaceful atmosphere — these qualities are so out of sync with the forms of imprisonment found in the United States that you could be forgiven for doubting whether Halden is a prison at all. It is, of course, but it is also something more: the physical expression of an entire national philosophy about the relative merits of punishment and forgiveness.

The treatment of inmates at Halden is wholly focused on helping to prepare them for a life after they get out. Not only is there no death penalty in Norway, there are no life sentences. The maximum term for any crime is 21 years — even for Anders Behring Breivik (http://www.nytimes.com/2012/08/25/world/europe/anders-behring-breivik-murder-trial.html), who is responsible for probably the deadliest recorded rampage in the world, in which he killed 77 people and injured hundreds more in 2011 by detonating a bomb at a government building in Oslo and then opening fire at a nearby summer camp. "Better out than in" is an unofficial motto of the Norwegian Correctional Service, which makes a reintegration guarantee to all released inmates. It works with other government agencies to secure a home, a job and access to a supportive social network for each inmate before release; Norway's social safety net also provides health care, education and a pension to all citizens. With one of the highest per capita gross domestic products of any country in the world, thanks to the profits from oil production in the North Sea, Norway is in a good position to provide all of this, and spending on the Halden prison runs to more than \$93,000 per inmate per year, compared with just \$31,000 for prisoners in the United States, according to the Vera Institute of Justice (http://www.vera.org/pubs/special/price-prisons-what-incarceration-costs-taxpayers), a nonprofit research and advocacy organization.



A card game between inmates. Credit:Knut Egil Wang for The New York Times

That might sound expensive. But if the United States incarcerated its citizens at the same low rate as the Norwegians do (75 per 100,000 residents, versus roughly 700), it could spend that much per inmate and still save more than \$45 billion a year. At a time when the American correctional system is under scrutiny — over the harshness of its sentences, its overreliance on solitary confinement, its racial disparities — citizens might ask themselves what all that money is getting them, besides 2.2 million incarcerated people and the hardships that fall on the families they leave behind. The extravagant brutality of the American approach to prisons is not working, and so it might just be worth looking for lessons at the opposite extreme, here in a sea of blabaerskog, or blueberry forest.

"This punishment, taking away their freedom — the sign of that is the wall, of course," Gudrun Molden, one of the Halden prison's architects, said on a drizzly morning a few days after I arrived. As we stood on a ridge, along with Jan Stromnes, the assistant warden, it was silent but for the chirping of birds and insects and a hoarse fluttering of birch leaves disturbed by the breeze. The prison is secluded from the surrounding farmland by the blueberry woods, which are the native forest of southeastern Norway: blue-black spruce, slender Scotch pine with red-tinged trunks and silver-skinned birches over a dense understory of blueberry bushes, ferns and mosses in deep shade. It is an ecosystem that evokes deep nostalgia in Norway, where picking wild berries is a near-universal summer pastime for families, and where the right to do so on uncultivated land is protected by law.

Norway banned capital punishment for civilians in 1902, and life sentences were abolished in 1981. But Norwegian prisons operated much like their American counterparts until 1998. That was the year Norway's Ministry of Justice reassessed the Correctional Service's goals and methods, putting the explicit focus on rehabilitating prisoners through education, job training and therapy. A second wave of change in 2007 made a priority of reintegration, with a special emphasis on helping inmates find housing and work with a steady income before they are even released. Halden was the first prison built after this overhaul, and so rehabilitation became the underpinning of its design process. Every aspect of the facility was designed to ease psychological pressures, mitigate conflict and minimize interpersonal friction. Hence the blueberry forest.

"Nature is a rehabilitation thing now," Molden said. Researchers are working to quantify the benefits of sunlight and fresh air in treating depression. But Molden viewed nature's importance for Norwegian inmates as far more personal. "We don't think of it as a rehabilitation," she said. "We think of it as a basic element in our growing up." She gestured to the knoll we stood on and the 12 acres of blabaerskog preserved on

the prison grounds, echoing the canopy visible on the far side. Even elsewhere in Europe, most high-security prison plots are scraped completely flat and denuded of vegetation as security measures. "A lot of the staff when we started out came from other prisons in Norway," Stromnes said. "They were a little bit astonished by the trees and the number of them. Shouldn't they be taken away? And what if they climb up, the inmates? As we said, Well, if they climb up, then they can sit there until they get tired, and then they will come down." He laughed. "Never has anyone tried to hide inside. But if they should run in there, they won't get very far — they're still inside."

"Inside" meant inside the wall. The prison's defining feature, the wall is visible everywhere the inmates go, functioning as an inescapable reminder of their imprisonment. Because the prison buildings were purposely built to a human scale, with none more than two stories in height and all modest in breadth, the wall becomes an outsize presence; it looms everywhere, framed by the cell windows, shadowing the exercise yards, its pale horizontal spread emphasized by the dark vertical lines of the trees. The two primary responsibilities of the Correctional Service — detention and rehabilitation — are in perpetual tension with each other, and the architects felt that single wall could represent both. "We trusted the wall," Molden said, to serve as a symbol and an instrument of punishment.

When Molden and her collaborators visited the site in 2002, in preparing for the international competition to design the prison, they spent every minute they were allowed walking around it, trying to absorb the genius loci, the spirit of the place. They felt they should use as much of the site as possible, requiring inmates to walk outside to their daily commitments of school or work or therapy, over uneven ground, up and down hills, traveling to and from home, as they would in the world outside. They wound up arranging the prison's living quarters in a ring, which we could now see sloping down the hill on either side of us. In the choice of materials, the architects were inspired by the sober palette of the trees, mosses and bedrock all around; the primary building element is kiln-fired brick, blackened with some of the original red showing through. The architects used silvery galvanized-steel panels as a "hard" material to represent detention, and untreated larch wood, a low-maintenance species that weathers from taupe to soft gray, as a "soft" material associated with rehabilitation and growth.

The Correctional Service emphasizes what it calls "dynamic security," a philosophy that sees interpersonal relationships between the staff and the inmates as the primary factor in maintaining safety within the prison. They contrast this with the approach dominant in high-security prisons elsewhere in the world, which they call "static security." Static security relies on an environment designed to prevent an inmate with bad intentions from carrying them out. Inmates at those prisons are watched at a remove through cameras, contained by remote-controlled doors, prevented from vandalism or weapon-making by tamper-proof furniture, encumbered by shackles or officer escorts when moved. Corrections officers there are trained to control prisoners with as little interaction as possible, minimizing the risk of altercation.

Dynamic security focuses on preventing bad intentions from developing in the first place. Halden's officers are put in close quarters with the inmates as often as possible; the architects were instructed to make the guard stations tiny and cramped, to encourage officers to spend time in common rooms with the inmates instead. The guards socialize with the inmates every day, in casual conversation, often over tea or coffee or meals. Inmates can be monitored via surveillance cameras on the prison grounds, but they often move unaccompanied by guards, requiring a

modest level of trust, which the administrators believe is crucial to their progress. Nor are there surveillance cameras in the classrooms or most of the workshops, or in the common rooms, the cell hallways or the cells themselves. The inmates have the opportunity to act out, but somehow they choose not to. In five years, the isolation cell furnished with a limb-restraining bed has never been used.

It is tempting to chalk up all this reasonableness to something peculiar in Norwegian socialization, some sort of civility driven core-deep into the inmates since birth, or perhaps attribute it to their racial and ethnic homogeneity as a group. But in actuality, only around three-fifths of the inmates are legal Norwegian citizens. The rest have come from more than 30 other countries (mostly in Eastern Europe, Africa and the Middle East) and speak little or no Norwegian; English is the lingua franca, a necessity for the officers to communicate with foreign prisoners.





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The Ceramics Workshop at Halden Fengsel Credit Knut Egil Wang for The New York Times

Of the 251 inmates, nearly half are imprisoned for violent crimes like murder, assault or rape; a third are in for smuggling or selling drugs. Nevertheless, violent incidents and even threats are rare, and nearly all take place in Unit A. It is the prison's most restrictive unit, housing inmates who require close psychiatric or medical supervision or who committed crimes that would make them unpopular in Units B and C, the prison's more open "living" cell blocks, where the larger population of inmates mixes during the day for work, schooling and therapy programs.

I met some of the prisoners of Unit A one afternoon in the common room of an eight-man cell block. I was asked to respect the inmates' preferences for anonymity or naming, and for their choices in discussing their cases with me. The Norwegian news media does not often identify suspects or convicts by name, so confirming the details of their stories was not always possible. I sat on an orange vinyl couch next to a wooden shelving unit with a few haphazard piles of board games and magazines and legal books. On the other side of the room, near a window overlooking the unit's gravel yard, a couple of inmates were absorbed in a card game with a guard.

An inmate named Omar passed me a freshly pressed heart-shaped waffle over my shoulder on a paper plate, interrupting an intense monologue directed at me in excellent English by Chris Giske, a large man with a thick goatee and a shaved head who was wearing a heavy gold chain over a

T-shirt that strained around his barrel-shaped torso.

"You have heard about the case? Sigrid?" Giske asked me. "It's one of the biggest cases in Norway."

In 2012, a 16-year-old girl named Sigrid Schjetne vanished while walking home one night, and her disappearance gripped the country. Her body was found a month later, and Giske's conviction in the case made him one of the most reviled killers in Norwegian history.

He explained to me that he asked to transfer out of Unit A, but that officials declined to move him. "They don't want me in prison," he said. "They want me in the psychiatric thing. I don't know why."

He was denied the transfer, I was later told, partly because of a desire not to outrage the other inmates, and partly because of significant concern over his mental health — and his history of unprovoked extreme violence against young women unfortunate enough to cross his path. Giske had previously spent two years in prison after attacking a woman with a crowbar. This time, there was disagreement among doctors over whether he belonged in a hospital or in prison. Until the question was settled, he was the responsibility of the staff at Halden. It was not the first, second or even third casual meal I had shared with a man convicted of murder since I arrived at the beginning of the week, but it was the first time I felt myself recoil on instinct. (After my visit, Giske was transferred to a psychiatric institution.)

Omar handed me a vacuum-sealed slice of what appeared to be flexible plastic, its wrapper decorated with a drawing of cheerful red dairy barns.

"It's fantastic!" he exclaimed. "When you are in Norway, you must try this! The first thing I learned, it was this. Brown cheese."



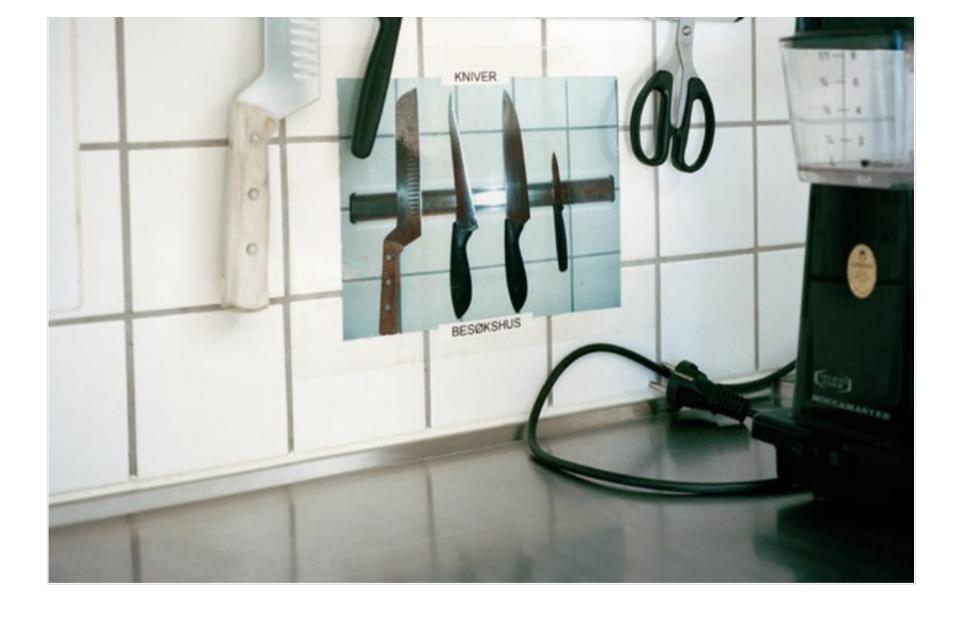


Photo: In the kitchen of the house where some inmates have overnight visits with their families. Credit Knut Egil Wang for The New York Times

salvaged from whey discarded during the cheese-making process, which is cooked down for half a day until all that remains are caramelized milk sugars in a thick, sticky residue. With enthusiastic encouragement from the inmates, I peeled open the packaging and placed the glossy square on my limp waffle, following their instructions to fold the waffle as you would a taco, or a New York slice. To their great amusement, I winced as I tried to swallow what tasted to me like a paste of spray cheese mixed with fudge.

Another guard walked in and sat down next to me on the couch. "It's allowed to say you don't like it," she said.

Are Hoidal, the prison's warden, laughed from the doorway behind us and accepted his third waffle of the day. He had explained to me earlier, in response to my raised eyebrows, that in keeping with the prison's commitment to "normalcy," even the inmates in this block gather once a week to partake of waffles, which are a weekly ritual in most Norwegian homes.

At Halden, some inmates train for cooking certificates in the prison's professional-grade kitchen classroom, where I was treated to chocolate mousse presented in a wineglass, a delicate nest of orange zest curled on top. But most of the kitchen activity is more ordinary. I never entered a cell block without receiving offers of tea or coffee, an essential element of even the most basic Norwegian hospitality, and was always earnestly invited to share meals. The best meal I had in Norway — spicy lasagna, garlic bread and a salad with sun-dried tomatoes — was made by an inmate who had spent almost half of his 40 years in prison. "Every time, you make an improvement," he said of his cooking skills.

When I first met the inmates of C8, a special unit focused on addiction recovery, they were returning to their block laden with green nylon reusable bags filled with purchases from their weekly visit to the prison grocery shop, which is well stocked, carrying snacks and nonperishables but also a colorful assortment of produce, dairy products and meat. The men piled bags of food for communal suppers on the kitchen island on one side of their common room and headed back to their cells with personal items — fruit, soda, snacks, salami — to stash in their minifridges.

I met Tom, an inmate in his late 40s, as he was unpacking groceries on the counter: eggs, bacon, bread, cream, onions, tomato sauce, ground beef, lettuce, almonds, olives, frozen shrimp. Tom had a hoarse voice and a graying blond goatee, and his sleeveless basketball jersey exposed an assortment of tattoos decorating thick arms. His head was shaved smooth, with "F____ the Police" inked in cursive along the right side of his skull; the left side said "RESPECT" in inch-tall letters. A small block of text under his right eye was blacked out, and under his left eye was "666." A long seam ran up the back of his neck and scalp, a remnant of a high-speed motorcycle accident that left him in a coma the last time he was out of prison.

"You are alone now, yeah?" Tom nodded toward the room behind me. I turned around to look.

There were maybe eight inmates around — playing a soccer video game on the modular couch, folding laundry dried on a rack in the corner by large windows overlooking the exercise yard, dealing cards at the dining table — but no guards. Tom searched my face for signs of alarm. The

convictions represented among this group included murder, weapons possession and assault.

I was a little surprised, but I stayed nonchalant. I might have expected a bit more supervision — perhaps a quick briefing on safety protocol and security guidelines — but the guards could see us through the long windows of their station, sandwiched between the common rooms of C7 and C8. It was the first of many times I would be left alone with inmates in a common room or in a cell at the end of a hallway, the staff retreating to make space for candid conversation. "It's O.K.," Tom assured me, with what I thought sounded like a hint of pride.

'It's quiet. No fighting, no drugs, no problem. You're safe.'

A man named Yassin, the uncontested pastry king of C8, politely motioned for me to move aside so he could get to the baking pans in the cabinet at my feet. When Halden opened, there was a wave of foreign news reports containing snarky, florid descriptions of the "posh (http://www.dailymail.co.uk/news/article-1277158/Halden-Prison-Inside-Norways-posh-new-jail.html)," "luxurious (http://www.businessinsider.com/tour-of-halden-prison-2014-10)" prison, comparing its furnishings to those of a "boutique hotel (http://www.theguardian.com/society/2012/may/18/halden-most-humane-prison-in-world)." In reality, the furniture is not dissimilar from what you might find in an American college dorm. The truly striking difference is that it is normal furniture, not specially designed to prevent it from being turned into shivs, arson fuel or other instruments of violence. The kitchen also provides ample weapons if a prisoner were so inclined. As one inmate pointed out to me, the cabinets on the wall contained ceramic plates and glass cups, the drawers held metal silverware and there were a couple of large kitchen knives tethered by lengths of rubber-coated wire.

"If you want to ask me something, come on, no problem," Tom said, throwing open his hands in invitation. "I'm not very good in English."

Yassin stood up, laughing. "You speak very nice, Tom! It is prison English!" Yassin speaks Arabic and English and is also fluent in Norwegian, a requirement for living in the drug-treatment block, where group and individual counseling is conducted in Norwegian. Like many in the prison, Tom never finished high school. He was raised in a boys' home and has been in and out of prison, where English is common, for more than 30 years. (Yassin's first prison sentence began at 15. Now 29 and close to finishing his sentence for selling drugs, he wants to make a change and thinks he might like to run a scared-straight-style program for teenagers. Before this most recent arrest, the background photo on his Facebook profile was the Facebook logo recreated in white powder on a blue background, with a straw coming in for the snort. He immigrated to Norway as a child with his Moroccan family by way of Dubai.)

"I don't leave Norway," Tom said. "I love my country." He extended his arm with his fist clenched, showing a forearm covered in a "NORGE" tattoo shaded in the colors of the Norwegian flag. But I couldn't detect any tension between Tom and Yassin in the kitchen. Tom was adamant that overcoming his substance-abuse problem was his responsibility alone. But he conceded that the environment at Halden, and the availability of therapists, made it easier. Compared with other prisons, "it's quiet," he said. "No fighting, no drugs, no problem," he added. "You're safe."

The officers try to head off any tensions that could lead to violence. If inmates are having problems with one another, an officer or prison chaplain brings them together for a mediation session that continues until they have agreed to maintain peace and have shaken hands. Even members of rival gangs agree not to fight inside, though the promise doesn't extend to after their release. The few incidents of violence at Halden have been almost exclusively in Unit A, among the inmates with more serious psychiatric illnesses. If an inmate does violate the rules, the consequences are swift, consistent and evenly applied. Repeated misbehavior or rule violations can result in cell confinement during regular work hours, sometimes without TV. One inmate claimed that an intrepid prisoner from Eastern Europe somehow managed to hack his TV to connect to the Internet and had it taken away for five months. ("Five months!" the inmate marveled to me. "I don't understand how he survived.")

It is perhaps hard to believe that Halden, or Norway more broadly, could hold any lessons for the United States. With its 251 inmates, Halden is one of Norway's largest prisons, in a country with only 3,800 prisoners (according to the International Center for Prison Studies (http://www.prisonstudies.org/country/norway)); by contrast, in the United States, the average number is around 1,300 at maximum-security prisons, with a total of 2.2 million incarcerated (according to the federal Bureau of Justice Statistics). Halden's rehabilitation programs seem logistically and financially out of reach for such a system to even contemplate.

And yet there was a brief historical moment in which the United States pondered a similar approach to criminal justice. As part of his "war on crime," Lyndon B. Johnson established the President's Commission on Law Enforcement and Administration of Justice, a body of 19 advisers appointed to study, among other things, the conditions and practices of catastrophically overstretched prisons. The resulting 1967 report, "The Challenge of Crime in a Free Society," expressed concern that many correctional institutions were detrimental to rehabilitation: "Life in many institutions is at best barren and futile, at worst unspeakably brutal and degrading. . . . The conditions in which they live are the poorest possible preparation for their successful re-entry into society, and often merely reinforce in them a pattern of manipulation and destructiveness." And in its recommendations, the commission put forward a vision for prisons that would be surprisingly like Halden. "Architecturally, the model institution would resemble as much as possible a normal residential setting. Rooms, for example, would have doors rather than bars. Inmates would eat at small tables in an informal atmosphere. There would be classrooms, recreation facilities, day rooms, and perhaps a shop and library."

In the mid-1970s, the federal Bureau of Prisons completed three pretrial detention facilities that were designed to reflect those best practices. The three Metropolitan Correctional Centers, or M.C.C.s, were the first of what would come to be known as "new generation" institutions. The results, in both architecture and operation, were a radical departure from previous models. Groups of 44 prisoners populated self-contained units in which all of the single-inmate cells (with wooden doors meant to reduce both noise and cost) opened onto a day room, where they ate, socialized and met with visitors or counselors, minimizing the need for moving inmates outside the unit. All the prisoners spent the entire day outside their cells with a single unarmed correctional officer in an environment meant to diminish the sense of institutionalization and its attendant psychological stresses, with wooden and upholstered furniture, desks in the cells, porcelain toilets, exposed light fixtures, brightly





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Photo: Guards and inmates teamed up in the exercise yard of Unit C.

Credit Knut Egil Wang for The New York Times

But by the time the centers opened, public and political commitment to rehabilitation programs in American prisons had shifted. Much of the backlash within penological circles can be traced to Robert Martinson, a sociology researcher at the City University of New York. In a 1974 article for the journal Public Interest, he summarized an analysis of data from 1945 to 1967 about the impact of rehabilitation programs on recidivism. Despite the fact that around half the individual programs did show evidence of effectiveness in reducing recidivism, Martinson's article concluded that no category of rehabilitation program (education or psychotherapy, for example) showed consistent results across prison systems. "With few and isolated exceptions," he wrote, "the rehabilitative efforts that have been reported so far have had no appreciable effect on recidivism." Martinson's paper was immediately seized upon by the news media and politicians, who latched on to the idea that "nothing works" in regard to prisoner rehabilitation. "It Doesn't Work" was the title of a "60 Minutes" segment on rehabilitation. "They don't rehabilitate, they don't deter, they don't punish and they don't protect," Jerry Brown, the governor of California, said in a 1975 speech. A top psychiatrist for the Bureau of Prisons resigned in disgust at what he perceived to be an abandonment of commitment to rehabilitation. At the dedication ceremony for the San Diego M.C.C. in 1974, one of the very structures designed with rehabilitation in mind, William Saxbe, the attorney general of the United States, declared that the ability of a correctional program to produce rehabilitation was a "myth" for all but the youngest offenders.

Martinson's paper was quickly challenged; a 1975 analysis of much of the same data by another sociologist criticized Martinson's choice to overlook the successful programs and their characteristics in favor of a broad conclusion devoid of context. By 1979, in light of new analyses, Martinson published another paper that unequivocally withdrew his previous conclusion, declaring that "contrary to my previous position, some treatment programs do have an appreciable effect on recidivism." But by then, the "nothing works" narrative was firmly entrenched. In 1984, a Senate report calling for more stringent sentencing guidelines cited Martinson's 1974 paper, without acknowledging his later reversal. The tough-on-crime policies that sprouted in Congress and state legislatures soon after included mandatory minimums, longer sentences, three-strikes laws, legislation allowing juveniles to be prosecuted as adults and an increase in prisoners' "maxing out," or being released without

passing through reintegration programs or the parole system. Between 1975 and 2005, the rate of incarceration in the United States skyrocketed, from roughly 100 inmates per 100,000 citizens to more than 700 — consistently one of the highest rates in the world. Though Americans make up about only 4.6 percent of the world's population, American prisons hold 22 percent of all incarcerated people.

Today, the M.C.C. model of incarceration, which is now known as "direct supervision," is not entirely dead. Around 350 facilities — making up less than 7 percent of the incarceration sites in the United States, mostly county-level jails, which are pretrial and short-stay institutions — have been built on the direct-supervision model and are, with greater and lesser fidelity to the ideal, run by the same principles of inmate management developed for the new-generation prisons of the 1970s. The body of data from those jails over the last 40 years has shown that they have lower levels of violence among inmates and against guards and reduced recidivism; some of these institutions, when directly compared with the older facilities they replaced, saw drops of 90 percent in violent incidents. But extrapolating from this tiny group of facilities to the entire nation, and in particular to its maximum-security prisons, is an impossible thought experiment. Much about the American culture of imprisonment today — the training of guards, the acculturation of prisoners, the incentives of politicians, the inattention of citizens — would have to change for the Norwegian approach to gain anything more than a minor foothold in the correctional system. The country has gone down a different road during the past half century, and that road does not lead to Halden Fengsel.

Even understanding how well the Norwegian approach works in Norway is a difficult business. On a Saturday afternoon in Oslo, I met Ragnar Kristoffersen, an anthropologist who teaches at the Correctional Service of Norway Staff Academy, which trains correction officers. Kristoffersen published a research paper comparing recidivism rates in the Scandinavian countries (http://euro-vista.org/wp-content/uploads/2015/01/EuroVista-vol2-no3-6-Kristofferson-edit.pdf). A survey of inmates who were released in 2005 put Norway's two-year recidivism rate at 20 percent, the lowest in Scandinavia, which was widely praised in the Norwegian and international press. For comparison, a 2014 recidivism report (http://www.bjs.gov/index.cfm?ty=pbdetail&iid=4986) from the United States Bureau of Justice Statistics announced that an estimated 68 percent of prisoners released in 30 states in 2005 were arrested for a new crime within three years.

I asked Kristoffersen if he had spent time at Halden. He reached into his briefcase and pulled out a handful of printed sheets. "Have you seen this?" he asked while waving them at me. "It's preposterous!" They were printouts of English-language articles about the prison, the most offensive and misleading lines highlighted. He read a few quotes about the prison's architecture and furnishings to me with disgust. I acknowledged that the hyperbolic descriptions would catch the attention of American and British readers, for whom the cost of a prison like Halden would probably need to be justified by strong evidence of a significant reduction in recidivism.

Somewhat to my surprise, Kristoffersen went into a rant about the unreliability of recidivism statistics for evaluating corrections practices. From one local, state or national justice system to another, diverse and ever-changing policies and practices in sentencing — what kinds and lengths of sentences judges impose for what types of crimes, how likely they are to reincarcerate an offender for a technical violation of parole, how much emphasis they put on community sentences over prison terms and many other factors — make it nearly impossible to know if you're

comparing apples to apples. Kristoffersen pointed out that in 2005, Norway was putting people in prison for traffic offenses like speeding, something that few other countries do. Speeders are at low risk for reoffending and receiving another prison sentence for that crime or any other. Excluding traffic offenders, Norway's recidivism rate would, per that survey, be around 25 percent after two years.

Then there was the question of what qualifies as "recidivism." Some countries and states count any new arrest as recidivism, while others count only new convictions or new prison sentences; still others include parole violations. The numbers most commonly cited in news reports about recidivism, like the 20 percent celebrated by Norway or the 68 percent lamented by the United States, begin to fall apart on closer inspection. That 68 percent, for example, is a three-year number, but digging into the report shows the more comparable two-year rate to be 60 percent. And that number reflects not reincarceration (the basis for the Norwegian statistic) but rearrest, a much wider net. Fifteen pages into the Bureau of Justice Statistics report, I found a two-year reincarceration rate, probably the best available comparison to Norway's measures. Kristoffersen's caveat in mind, that translated to a much less drastic contrast: Norway, 25 percent; the United States, 28.8 percent.

What does that mean? Is the American prison system doing a better job than conventional wisdom would suggest? It is frustratingly hard to tell. I asked Kristoffersen if that low reincarceration rate might reflect the fact that long prison sentences mean that many prisoners become naturally less likely to reoffend because of advanced age. He agreed that was possible, along with many other more and less obvious variables. It turned out that measuring the effectiveness of Halden in particular was nearly impossible; Norway's recidivism statistics are broken down by prison of release, and almost no prisoners are released directly from maximum-security prisons, so Halden doesn't have a recidivism number.

After nearly an hour of talking about the finer points of statistics, though, Kristoffersen stopped and made a point that wasn't about statistics at all.

"You have to be aware — there's a logical type of error which is common in debating these things," he said. "That is, you shouldn't mix two kinds of principles. The one is about: How do you fight crimes? How do you reduce recidivism? And the other is: What are the principles of humanity that you want to build your system on? They are two different questions."

He leaned back in his chair and went on. "We like to think that treating inmates nicely, humanely, is good for the rehabilitation. And I'm not arguing against it. I'm saying two things. There are poor evidence saying that treating people nicely will keep them from committing new crimes. Very poor evidence."

He paused. "But then again, my second point would be," he said, "if you treat people badly, it's a reflection on yourself." In officer-training school, he explained, guards are taught that treating inmates humanely is something they should do not for the inmates but for themselves. The theory is that if officers are taught to be harsh, domineering and suspicious, it will ripple outward in their lives, affecting their self-image, their families, even Norway as a whole. Kristoffersen cited a line that is usually attributed to Dostoyevsky: "The degree of civilization in a society

can be judged by entering its prisons."

I heard the same quotation from Are Hoidal, Halden's warden, not long before I left Halden. He told me proudly that people wanted to work at the prison, and officers and teachers told me that they hoped to spend their whole careers at Halden, that they were proud of making a difference.

"They make big changes in here," Hoidal said as we made our way through the succession of doors that would return us to the world outside. There was, improbably, an actual rainbow stretching from the clouds above, landing somewhere outside the wall. Hoidal was quiet for a moment, then laughed. "I have the best job in the world!" He chuckled and shook his head. He sounded surprised.

Jessica Benko is a print and radio journalist whose work has appeared in National Geographic and Wired and on "This American Life."



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Inmates named Reijo (left) and Yassin with cake that Yassin made for another inmate's birthday. The cake is called *kvaefjord kake*, a favorite confection of spongecake, custard, and meringue topped with almonds and whipped cream known to Norwegians as the "World's Best Cake."

Knut Egil Wang for The New York Times

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Tom in his cell in C8, a special unit focused on addiction recovery.

Knut Egil Wang for The New York Times

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